



INFORMATION SECURITY & MANAGEMENT SYSTEM SPECIALISTS

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Company Profile

Red Island Consulting is Europe's most experienced provider of ISO27001 solutions and the only ISO27001 specialist to underwrite all of their proposals with a 100% guarantee. Our diverse client base includes Central, Local Government and Non-Departmental Government Bodies, NHS & private Health Sector Organisations & Suppliers, Telco's, I.T. Developers, Hi Tech's, Financials and various outsourcing companies. Our success is such, that we have been responsible for over 25% of all UK ISO27001 certifications, consequently our highly skilled staff have an unparalleled breadth and depth of experience in all areas of organizational and information risk.

As a mark of our success we have been responsible for creating two of the world's only Global Information Security Management Systems, achieving certification for over 100 organisations, compliance for numerous others and maintaining the world's largest single ISO27001 scope. We have helped these organisations understand the threats their information assets have been exposed to and developed management systems that assist to mitigate risk, reduce information leakage and ensure ongoing compliance and organisational benefit. Our consultants work with the business to achieve their objectives and deliver onsite skills transfer to consolidate the processes they are instilling.

Red Island's expertise and specialisation in Information Security, resulted in us being invited to be one of only ten companies worldwide to become members of the BSI's Associate Consulting Scheme (whom we have also worked with to provide Public Sector -Government Department seminars), in Europe and the Middle East. We are also associate consultants for LRQA, BVQI and SGS.

Gaining Compliance/Certification using the Red Island Consulting adaptable approach ensures the route to Compliance/Certification is quick, painless and cost effective with a level of skills transfer to your key personnel that will leave your organisation systemised for life and able to maintain the Standard from within. We give the customer the tools to maintain the ISMS, even our own Risk Product & Methodology (meaning no costly Risk Product purchase) reducing the ongoing maintenance cost. Our implementation methodology has been successfully audited by all audit bodies more times than any other, which is what gives us the confidence to offer the 100% guarantee at a fixed cost!

Red Island are official suppliers to Her Majesty's Government being members of Catalist (Official Supplier list for Consultancy Services to UK Government), as part of the Steria consortium. We are also CESG CLAS approved security consultants being members of the CESG listed advisor scheme and practitioner level, Information Security training providers for the UK Cabinet Office ITPC scheme.

Red Island are also experts in the fields of Risk Management, Data Protection, Civil Contingencies, PCI DSS, Business Continuity Management, ITIL and ISO9001.

Free Health Check

Whatever service you require Red Island Consulting will provide an initial no obligation free health check. Our free health checks include a business improvement plan that will prioritise areas of concern and detail what you will need to do to deliver the business objectives you have specified. It will also include a fixed price proposal allowing you to make an accurate cost versus benefit decision prior to committing any company funds. We conduct free health checks benchmarked against ISO27001, ISO9001, BS25999, PCI DSS, Security Policy Framework (SPF), NHS Information Governance Initiative and ISO20000 amongst others

Accreditations and Affiliations

- ISO27001:2005
- ISO9001
- ISO27001 Lead Auditors
- UK Government Catalist supplier (as part of The Steria Consortium)
- BSI Associate ISO27001 Consultancy Scheme member
- PCI DSS Qualified Security Assessor (QSA)
- LRQA approved consultants
- NHS N3 connectivity auditors
- UK Government Cabinet Office ITPC Scheme approved third party training provider
- (ISC)² CPE Scheme approved third party training provider
- UK's only UKAS/IRCA approved 5 day ISO27001 Lead Auditor Course
- CESG CLAS approved Information Security Consultants as members of the CESG listed advisor scheme
- Sponsor members of the British Quality Foundation
- Official BQF BS25999 training providers
- SCORM compliant CBT programmes



RED ISLAND CONSULTING

SCHEDULE OF SERVICES

ISO27001 Compliance/Certification: Based on our proven implementation framework and using your company's strengths, we 100% guarantee compliance/certification at the end of the project. Adopting the Red Island Consulting adaptable approach will ensure the route to compliance/certification is quick, painless and cost effective with a level of skills transfer to your key personnel that will leave your company systemised for life and able to uphold the Standard from within. We give the customer all tools and templates and even our own Risk Product & Methodology

Risk Assessment: Starting from just 5 days, our information risk assessments provide you with an independent view of information security management within your organisation and include a business improvement plan that will prioritise areas of concern and detail what you need to do to ensure your information assets retain their Confidentiality, Integrity and Availability. Whether you require a risk assessment of your information security strategy, need help preventing hackers getting hold of your data, or simply an independent review to provide assurance to senior management that the internal control framework is appropriate for managing risks, our assessments will deliver.

Outsourced Information Security Management System Services: Many organisations who achieve ISO27001 find it far more cost effective to outsource the ongoing upkeep/maintenance of their Information Security Management System (ISMS) than manage it internally. Red island Consulting maintain the ISMS's of many of our clients and can do so with a 100% guarantee of ongoing compliance from just 12 days per annum. This service provides re-assurance that not only will the organisation maintain its' certified status, it will also gain the maximum benefit that this business improvement standard is designed for.

All of our managed service contracts include the following:

- The consultant adopts the role of clients' Information Security Officer
- Provision of general information security advice and recommendation
- Close/implement all issues in order to maintain certification (100% guarantee)
- Monitor and close all reported security incidents/weaknesses
- Conduct all required internal audits
- Chair Security Forum meetings (as required)
- Preparation/maintenance of all ISMS documentation
- Conduct staff awareness training
- 24/7 email and telephone support
- Ensure the Check and Act requirements of the ISMS are functioning correctly and integrated within business continuity plans

BS25999-Business Continuity Planning/Disaster Recovery: Having an established and regularly tested Business Continuity/Disaster Recovery Plan is becoming essential and often mandatory to trade. Organisations exist in a dynamic environment and are therefore subject

to change – in people, process, market, risk, environment, geography, even business mission – and the Business Continuity and Disaster Recovery Plans must reflect these changes to remain valid. Red Island Consulting are leaders in this field and provide our clients with the expertise to produce plans relevant to the market within which they operate and appropriate for their recovery objectives. We also provide essential advice on effective implementation, training, awareness and testing to BS25999 standard.

Computer Based Training (CBT): Red Island's Information Security Awareness CBT course is the industries definitive product. Totally customisable for each client, internally or externally hosted, our CBT course provides the perfect learning tool. Many security breaches are internal and commonly occur due to lack of understanding of security policy by staff. Our programme will support your organisation and allow for client policy and security message to be deployed within. It provides a high level overview of key information security issues and advice them on how to be security aware. Knowledge and understanding will be confirmed throughout this highly interactive course using a series of advanced learning techniques, exercises and a post training quiz. The course is SCORM compliant and integrated with a Learning Management System (LMS), which is fully auditable and will track and report on learner activity.

Information Security Training: Red Island work in partnership with our clients to deliver training and development that meets their individual needs. Our approach is flexible and our comprehensive Information Security Training Portfolio covers all aspects of implementing and maintaining ISO27001 throughout an organisation. Our training employs techniques that encourage maximum participation and retention of information and is delivered through intensive on-site 2 hour modules. Red Island are accredited training providers for the Governments' ITPC Scheme (HMG Practitioner), for the (ISC)² CPE Scheme and also provide the UK's only IRCA/UKAS approved ISO27001 5 day Lead Auditor Course.

Selection of available Courses;

Internal Audit – 1 day
Implementing ISO27001 – 3 days
Maintaining ISO27001 – 3 days
Information Risk Management – 1 day
Implementing BS25999 – 2 day
Testing BS25999 – 1 day

Compliance Auditing Services: Experienced in all areas of operational risk and IT governance, Red Island's audit approach is designed for maximum client benefit. Whatever benchmark your organisation wishes to be audited against our audit package will provide a compliance plan that will highlight areas of concern and a business improvement/corrective action plan, that will contain recommendations to address these areas of non compliance and assist your organisation achieve its' goals.

Technical Vulnerability Testing: You need to know your web site is secure. When critical systems are vulnerable to outside attack, you lose time, customers and money. Red Island's scan and detailed suite of reports will give you a clear, concise view of your vulnerabilities and suggested remediation steps. Our technical team also provides our client base with Network Risk and IT Security assessments.

Payment Card Industry Data Security Standard (PCI DSS): A set of comprehensive requirements for enhancing payment account data security, PCI is a multifaceted security standard that includes requirements for security management, policies, procedures, network architecture, software design and other such critical measures. Red Island Consulting are certified Qualified Security Assessors (QSA's) and can assist your organisation become compliant with PCI in as little as ten days.

ISO20000 (ITIL) and ISO9001 Consultancy Services: As well as being Europe's leading provider of ISO27001 consultancy services, Red Island are also leading providers of consultancy services for IT Service Management (ISO20000 and ITIL) and Quality Management (ISO9001). Both standards are based on the same Plan, Do, Check, Act methodology as ISO27001 and consequently can be part of one management system if required. Adopting the same consultancy technique as detailed previously for ISO27001, all of our ISO20000 and ISO9001 projects come with Red Island's unique 100% guarantee of success.

Search and Select Information Security Recruitment Solutions: Devoted to the same levels of customer satisfaction as our consultancy team, Red Island recruitment is designed to take the stress out of the recruitment process. Available only to our existing and past customer base our pledge (once briefed) is to supply three candidates for interview with a guarantee of at least one being employable in the role. In the unlikely event of this not being the case then no fee is charged. You make the phone call to us, we take the brief and we locate the ideal staff member! A bespoke solution for your information security personnel requirements.

TESTIMONIALS

UNISYS

"We were extremely impressed with Red Island's people, their knowledge and their professional delivery. We got on very well with the team and their highly professional and responsive approach coupled with their in depth experience of the certification process meant we were clear at every stage of what was required to meet the standard.

It was an invaluable experience and due to the close nature of the working relationship and constant dialogue between the organisations, we learnt a lot from it. We will be able to pass that knowledge on to others."

Jonathan Pugh, Information Security Officer, Unisys



"I recommend Red Island Consulting without hesitation. When we first embarked on the ISO 27001 programme we engaged the services of some large consultancy companies. These turned out to be expensive, a 'slow' approach (a lot of talking and little action) and I felt, exuded a somewhat pessimistic outlook for completing in reasonable timeframes.

Red Island are genuine experts in ISO 27001. Unlike some of the other consultancies we have used who will talk about it, Red Island actually DO things: they have provided us with their own proven ISO 27001 methodology (asset register, risk register, action tracker etc.) and our consultant has done much of the leg work. They 'fixed' things for us such as Security Policy gaps and shortfalls in our risk assessment tables. Their guarantee of a Pass is genuine.

As a company, I found them to be small enough to be nimble, responsive and value for money, yet influential enough in their field of expertise to be extremely effective: their relationship with Certification bodies has proven to be very valuable to us.

ISO 27001 is now a way of life for us at Bupa - we use the methodology as the basis for all our Information Security activities. It is not a 'tick box' compliance exercise - and Red Island are key partners in our vision.

I am pleased to vouch for Red Island."

Phil Hunt, BUPA Group IS Security Manager



Telehouse is Europe's leading neutral co-location facilities provider. Our principle activity is to provide customized IT housing and management services from our own secure facilities, primarily for telecommunications and internet related companies but also for corporates. As a group we are

committed to developing our services in line with customer requirements and as part of this commitment, have recently achieved simultaneous certification to ISO9001 and ISO27001.

As market leader in our field we saw it as an essential element of our growth strategy to benchmark our quality and information security management programmes against best practice guidelines. Achieving certification simultaneously to these standards in just 6 months, demonstrated that good robust policy, procedure and control already existed within the organization; receiving the certificates proved it.

Telehouse engaged with Red Island Consulting for this unique project and Red Island provided the experience and guidance to help us achieve this milestone in the aggressive timeframe we set.

Phillip Lydford, European Sales & Marketing Director



"Red Island Consulting made life very easy for us and delivered certification with the minimum of fuss. Their implementation method meant they also passed on their knowledge to our key IS staff who can now confidently maintain ISO27001 within T-mobile. We were extremely satisfied with the service we received"

H. Khan, Information Security Manager, T-Mobile



"As an outsourced security solutions provider to many security conscious clients in the financial and public sectors it is essential we are seen to uphold best practice in Information Security. Obtaining ISO27001 certification has improved our security and enabled us to win new important business which has more than paid for the cost of certification"

"We initially approached Red Island Consulting because they are ISO27001 certified themselves and were not disappointed. Whereas other consultants proposed us endless GAP assessments and costly risk assessments Red Island proposed a clear path towards ISO27001 certification. Working with their friendly and professional staff delivered us certification in less than a year and within budget. We could not recommend them highly enough."

S. Larsen, Director of Security, MessageLabs Ltd



My thanks to Red Island for the tremendous help in achieving our ISO27001 certification. This was a significant project - Atkins is the UK's largest engineering consultancy and one the world's largest design firms, with 17,000 staff working from around 200 offices worldwide.

We chose Red Island Consulting because of their demonstrable expertise in information security and their track record in helping companies achieve certification. Their consultant was able to integrate ISO27001 requirements into our established, integrated management system. The assistance of all their consultants in carrying out audits and training our staff enabled us to appreciate the requirements of the standard and embed them into our business processes. Each Red Island person we met transferred more knowledge and experience to us. We successfully achieved certification to ISO27001 in June '07, on time and on budget. Our "Think Process, Think Risk" ethos is now an integral part of our compliance and governance framework.

David Bradley-Compliance & Governance Manager

ALLEN & OVERY

"In October 2005, Allen and Overy LLP achieved certification to ISO27001 and, in doing so, became the first global Law Firm to do so. We felt that our information strategy was sound, strongly aligned to the business and well delivered through our 'Omnia' system. Having the ISO27001 certification allows us to prove this. In addition, it gives our clients the re-assurance that we handle, access, store and archive their information as securely as is demonstrably possible. Given the confidentiality of many legal deals, we feel that this is a benchmark clients will come to expect. The fact that we have gained certification ahead of the rest gives us a competitive edge which we utilise as a clear differentiator when tendering for new deals and clients.

We chose Red Island Consulting to partner us in this project as they came with an excellent track record of success. After a free Gap assessment, Red Island Consulting provided a report outlining our major risks and detailing a full implementation plan (with milestones, timelines and deliverables) with estimates of the human resource we needed to commit. This was accompanied by a fixed cost proposal. This documentation enabled us to go to the board with a sound cost/benefit proposition that they accepted. Red Island Consulting's considerable experience and straightforward approach meant the project ran on time, was delivered on budget and was ultimately successful"

Andrew Rose, Information Security & Applications Manager, Allen & Overy



"Red Island's experience in information security is demonstrated by the sheer volume of ISO27001 certifications that they have achieved. It is this wealth of knowledge, delivered in a no-nonsense way, which gave Manx Telecom comfort during every step of our ISO27001 certification process.

Red Island's 100% guarantee on achieving registration coupled with a fixed fee was definitely a unique and refreshing approach from a consulting firm. Fantastic!"

Paul Harris, Managed Networks Manager, Manx Telecom



“Red Island came with a straight forward, practical and no nonsense approach - worked extremely well with the organisation and rapidly understood our requirements.

The implementation was quick, less than 6 months from start to certification, and, dare I say it, enjoyable, especially in that our staff bought into the process quickly and decided to become proactive participants alongside the Red Island consultant.

This has resulted in a robust and agile Information Security Management System that addresses the needs and culture of our organisation (rather than a predefined one-size-fits-all solution that some consultancies appeared to be offering).

BS 7799 has enabled us to drive through a significant business change and improvement programme, and will continue to keep us focused on our procedures and ongoing improvement.”

Edward Clague, Government Information Security Officer



Ogilvy & Mather, part of the WPP Group, have been certified to BS7799/ISO27001 since 2003 and are pleased to announce that they have recently been awarded certification to ISO9001 for a significant client account.

“Over the past three years we have developed an excellent working relationship with Red Island Consulting, working in partnership with them on both of these Management Systems. We’ve been hugely impressed with the service and expertise they have provided. Red Island assist us in maintaining our ISO27001 accreditation and project managed the recent implementation of our ISO9001 Quality Management System. The consultants we worked with quickly adapted to the culture of a large advertising agency and demonstrated a total commitment to delivering business improvements within our workplace through these management systems.”

Jonathan Wall-Security & Quality Manager



“Herefordshire Hospitals NHS Trust have recently embarked on a ISO27001 implementation programme in partnership with Red Island Consulting.

On meeting Red Island it was immediately apparent they understood our position and consequently laid out a path to implementation that was both cost effective and readily achievable. They are very easy to deal with and added confidence is given by their 100% guarantee and excellent track record in the public sector.”

Simon Collings, Information Security Manager, Herefordshire Hospitals Trust



"These guy's give consultancy a good name"

Malcolm Gardiner, Managing Director, WireBird

The Pensions Regulator

"The Pensions Regulator achieved full certification to BS 7799 in October 2004. This significant achievement is testimony to the high level of Information Security awareness that already existed within the organisation and the excellent efforts of the team involved with the implementation.

We have reached this milestone over a full year ahead of the Government directive of end 2005 and are rightly proud."

Julie Turner-IT Director, The Pensions Regulator



Wandsworth Council made an early decision to undertake ISO27001 certification because of the benefits that it would bring to the Council in terms of the assurance of secure operating practices, both internally and to partner organisations and service users. After slow initial progress the decision was taken to commission support from an external company and Red Island won the tender with a keen fixed price, a guarantee of success and a very down to earth understanding of the requirements. We had the same consultant throughout and he maintained a hardworking and pragmatic approach to the task, quickly becoming accepted as part of the team. We achieved certification at the first attempt and the whole project has had a very positive effect on the way the Council's business processes operate. The exercise proved to be one of reinforcing and maintaining internal management disciplines rather than a specialist and introverted exercise about security and that has resulted in much wider business benefits than had originally been expected.

Under the new Comprehensive Performance Assessment framework for 2005 Wandsworth is one of only 5 authorities (out of a total of 150) in the country with both the top overall 4 stars for current performance and assessed as 'improving strongly'. In London it is one of just 2 with an overall 4 stars for performance and 'improving strongly'. One of the elements feeding into the 4 stars is the Council's performance on Use of Resources which includes a key assessment on 'value for money'. Wandsworth is one of only 3 in the country to achieve a top score of 4 for this. Even within such a demanding and successful management environment the ISO27001 project has proved to be motivational and beneficial.

Dave Walker, Head of IT, Wandsworth Borough Council



SpinVox has worked with Red Island in developing a roadmap to achieve both ISO 9001 and 27001 certification. We were very impressed with the experience and knowledge the RI consultants brought to the table in both disciplines. They helped us map out a plan, supplied extensive documentation and outlined what we would need to learn along the way to achieve certification and develop a plan to maintain it. The standard set is very high and this was a huge asset in helping us pass the certification audits. I would recommend RI to anyone looking to achieve ISO certifications.

Roger Temple, Security and Compliance Consultant



"Achieving BS 7799 certification was a key objective for the London Borough of Haringey in 2004 and we are delighted to have achieved it. We were subsequently very proud to be informed that we are the first London Borough and only the third UK Local Authority to have done so. The London Borough of Haringey has always considered itself as having a well organised ICT Department with good Information Security practices. We have always strived for excellence in information security and meeting the challenges of looking after the information of our citizens. However, we believed that certification to the BS 7799 Standard would further highlight to the community our strong commitment to information security and give them the extra assurance and recognition that went with it.

Certification to the standard was extremely hard work, however with the assistance of our chosen supplier, Red Island Consulting, the project was not as daunting as initially imagined. Red Island guaranteed certification for us from day one and did not let us down. Their staff were friendly, efficient, responsive and helped foster a tremendous team spirit that was kept up throughout the project". London Borough of Haringey have subsequently made the transition to ISO27001 with the assistance of Red Island Consulting.

James Harding-Information Security Manager-Haringey Council



"Pitney Bowes Management Services chose to partner with Red Island Consulting for our ISO27001 certification project for many reasons, but mainly because from the very first meeting they were on our wavelength. They saw the project from our point of view and displayed a real understanding of our organisation and what we were looking to achieve – an Information Security Management System that was fully integrated into our Quality and Environmental system.

The project was smooth and well organised, most impressive. We would gladly work with them again"

Sue Stow-Quality and Information Security Manager, Pitney Bowes Management Services



“As an integral part of the Governments E agenda and inline with Government desires for all Local Authorities, Cherwell District Council were delighted to achieve certification to ISO27001 in 2005. Less than ten Local Authorities have achieved this milestone to date and we would not have done so without the assistance of Red Island Consulting.

They demystified the standard for us and talked to us in our own language. The proposal was fixed cost and 100% guaranteed, which made a huge difference! Another confidence booster was their history of success, particularly their experience of Public Sector. “

Karen Muir, Information Security Manager, Cherwell District Council



VENTURA
Customer Service Management

“Being a leading provider of outsourced customer contact center solutions, we are always looking for improvement. We are evolving at a rapid pace, embracing industry change and we strive to drive our customers businesses forward by offering customer centric solutions that offer real value. Implementing ISO27001 complemented this strategy and delivered real benefit.

Working with Red Island Consulting enabled us to gain a real insight into The Standard and implement it in a seamless fashion with zero disruption to the business. Our Information Security Management System compliments our business and ensures everybody knows their responsibilities where Information Security is concerned.”

Gary Hibberd-Business Continuity & Information Security Manager, Ventura



"The Quality of the service provided by Red Island was excellent. From beginning to end, the certification project took just seven months. It was delivered ahead of schedule and within budget! The communication between our organisations was constant and consistent, we knew where we were every step of the way and this makes for a confident project team. Each task and milestone was planned in advance; there were no surprises, no panic situations, no confusion. The project was successful and enjoyable, just as it should be".

Elwyn Lewis, Group Quality Assurance Director, Pearson Assessments & Testing



'Nations Healthcare required ISO27001 certification to satisfy our ECN requirements. We chose Red Island Consulting to assist us with this project for two reasons; They had extensive National Health/ ECN experience and they 100% guaranteed certification. As it turned out Red Island were also a great company to work with, the consultants are down to earth and friendly, their implementation strategy refreshingly straightforward and they delivered exactly what they guaranteed – certification for Nations Healthcare. We would certainly work with these guys again'

Dave Pandit, Information Security Manager, Nations Healthcare



"As a responsible managed services provider, BancTec considers information security to be an indispensable requirement in safeguarding the confidentiality, integrity and availability of its customers data. Increasingly customers were demanding adherence to stringent information management standards and the board of directors decided that ISO27001 certification would be an excellent way to document and prove that BancTec take all measures necessary to safeguard the information entrusted to us.

We realized we would need assistance developing and implementing the ISMS and were aware that Red Island had considerable experience and a proven track record in this field. After evaluation of several companies we were impressed with their level of knowledge, professionalism and 100% guarantee!

The approach Red Island adopted was excellent, their implementation plan was straightforward and bypassed the needless complexity of other companies we considered. Certification was delivered on time and according to plan, we were very pleased and impressed"

Peter Jolliffe, Managed Services Director, BancTec



"Diginus are acutely aware that our customers increasingly demand transparent conformance to internationally recognised standards, and none are more important than ISO/IEC 27001. The sheer volume of BS7799 and ISO/IEC 27001 certifications that Red Island Consulting have achieved demonstrates their experience in Information Security. It is this wealth of knowledge, delivered in a straightforward manner, which gave Diginus the confidence to choose them as our certification partner.

Red Island's fixed fee and professional guarantee of achieving registration was definitely a unique and refreshing approach from a consulting firm".

Neil Joubert, Managing Director, Diginus



“Mistral Internet are a rapidly expanding technology company with very high standards. We were business ISP of the year in 2003 and are a Tech Track 100 listed company. We saw BS 7799 as both a strategic fit to our culture and a benefit for our customers.

Red Island Consulting were one of many organisations we spoke to about ISO27001 but the only one who could talk to us knowledgeably about our sector. They could demonstrate they had worked with many hi-techs before and consequently understood the dynamics of our sector and how ISO27001 would benefit both our business *and* clients. This made the implementation seamless, enjoyable and ultimately successful”.



David Grimes CTO-Mistral Internet

“We at Eliesha Training have always taken Information Security seriously and gaining ISO27001 certification enables us to demonstrate to the business world just how seriously. It shows our commitment to Information Security and gives us a business advantage. Proving you operate at Best Practice level is a very desirable commodity when seeking to trade with Blue Chip and Public Sector organisations.

We chose Red Island Consulting to assist with our implementation because they understood this dynamic. They talked just as enthusiastically about the business benefits of ISO27001 as they did the security ones. They demonstrated that they understood our business and applied the standard to it.

We are now the World’s first training organisation to achieve ISO27001 certification and that will strengthen our brand.”

Julie Flanagan, Managing Director, Eliesha Training



“Due the nature of our business the Nesco Group have always taken a serious approach to information security and by achieving ISO27001 Certification we are showing our Clients and Contractors how dedicated we are in ensuring their data is held in a very secure manner. As the first Recruitment Company in UK to achieve this accreditation we are absolutely delighted about it. However, without the help and simplistic approach of our Consultants Red Island I’m not sure this would have been possible so soon. The knowledge and business acumen of the Red Island Consultants enabled them to adapt the Standard to meet our specific business needs.

From the beginning their input was critical and the implementation process was delivered efficiently and professionally in a manner that suited the Nesco Group. We would have no problem recommending Red Island, they made understanding ISO27001 less scary than we thought! “

Tina Holt, Operations Director, Nesco Group

assureweb

“Security has always been at the very heart of Assureweb’s proposition and through gaining accreditation to ISO27001, Assureweb’s stakeholders, including the FSA now have demonstrable proof that a robust security management system is in place. Achieving ISO27001 accreditation means we now do not just think we have a good system in place, we know we have.

Red Island’s consultants were able to effectively and pragmatically assist us in establishing a route from where we were to gaining accreditation across the scope of the whole organisation. The fact we obtained accreditation within our aggressive timescales for such a wide scope is testament to the professionalism and experience of Red Island”

Andy Riddett, Director of IT Operations & Infrastructure, Assureweb



“As an organisation who totally believe in Best Practice at all levels Cunningham Lindsey identified ISO27001 as a must have and a great business opportunity.

We have always taken Information Security extremely seriously; achieving ISO27001 certification now allows us to demonstrate to our customers just how seriously!

We chose Red Island Consulting to assist us with the project for two reasons: They had many successful implementations as evidence of their ability and they 100% guaranteed certification. This combination of excellent track record and cast iron guarantee gave us extreme confidence from the very beginning of the project and meant we embarked upon it knowing it would be successful. As an added bonus we achieved certification ahead of schedule in just 5 months!”

Mark Dobson-IT Manager, Cunningham Lindsey



“Within local government for some years there has been a growing emphasis on the appropriate protection of the citizen’s confidential and sensitive information for which local authorities are the custodians of. Herefordshire Council realised that the key to protecting this information was to adopt the best practices set out in ISO27001. The authority decided that we needed to get an independent view of the work involved in achieving this best practice in managing that information the data and the processes around it.

After approaching several companies we decided to engage Red Island to provide a comprehensive gap analysis against ISO27001. This decision was based on the track record of Red Island achieving 100% certification, but also the friendly, professional, no-nonsense approach. The gap analysis that Red Island provided was concise with no holds barred. They indicated that there was the potential to achieve certification and gave a detailed project plan on how best we could achieve this. They provided assurance that should we need guidance and support in the areas that gaps had been identified they could offer consultancy including a full maintenance plan should we chose.

Based on this we engaged Red Island and committed to being one of the first local authorities in the country to achieve certification. From that point I was impressed by the dedication and support not only from the consultant but from the rest of the Red Island team.

Achieving certification was at times challenging. However, the consultant provided a common sense approach and was able to draw from vast experience, not only in local government but also from the private sector. Herefordshire Council achieved certification in November 2007 and are most grateful to Red Island for helping us to successfully implement the standard.”

John Pritchard, Information Security & Data Centre Manager



Alliance Medical Ltd engaged Red Island in 2003 with a view to assessing the state of security of our IT systems. We have been using them since this date both to improve our own systems and processes and also to assist us in working towards ISO27001, as well as advising us more generally on Information Governance.

Their long tenure with us is testament to how highly we regard their services and support. This has resulted in us achieving ISO27001 at our first attempt. This is in great part due to the sensitive and enthusiastic support shown by Red Island who have shown tremendous flexibility in meeting the needs of a fast growing company whilst working to tight deadlines imposed by the Department of Health. We therefore wholeheartedly recommend the services of Red Island to any organisation seeking a professional and dedicated support company.

Jonathan Walsh, Managing Director, Alliance Medical



“When Red Island Consulting told us they could achieve BS 7799 certification for the Meat Hygiene Service in just six months we were reasonably sceptical. When they told us 'not only six months, but we 100% guarantee certification at the end of the project' it seemed too good to be true. We are pleased to say they proved to be true to their word.

We would certainly recommend Red Island Consulting, they knew their stuff and implemented without fuss or confusion. From the very first project meeting we knew when each and every milestone needed to be achieved, how it was to be achieved and who was responsible. The project was laid out in front of us in it's entirety and ran like clockwork, we could not have hoped for better!”

Jenny Sergeant-IT Director, Meat Hygiene Service



"Using Red Island Consulting to help us achieve ISO27001 proved to be a very good business decision. They were down to earth, pragmatic and effective. They made the point of interpreting the standard in relation to our business rather than taking an abstract or academic approach.

From start to finish their assistance with the implementation process was delivered in an efficient and seamless fashion that suited our organisation. We recommend ISO27001 and we certainly recommend Red Island Consulting to assist with its implementation."

N. Wheelwright Information Security Manager, Logicom ILC Ltd



TeleCity were well aware of the need for expert support to achieve their goal of rapid certification to ISO27001 and attended the InfoSec conference to gain an insight into the number and quality of companies offering consultancy to achieve certification. Whilst there were many companies who claimed to be able to help TeleCity in becoming compliant to ISO27001, very few were able to provide details of successful certifications. Red Island Consulting were not only able to provide TeleCity with such case studies but also references, all of which gave recommendations as to their capability. These factors, together with the quality of their sample documentation and the professionalism of their team, gave TeleCity the confidence to pursue an aggressive timescale for certification.

From the GAP analysis through to certification, Red Island provided consistently high quality project management and consultancy which TeleCity believes helped them considerably in the achievement of their certification.

Trevor Wadcock, TeleCity Operations Director: "Red Island have been instrumental in helping TeleCity achieve certification to ISO27001. Their detailed knowledge of the standard and ability to apply it to our industry has been crucial to TeleCity. Their interpretation of ISO27001 from theory into practice showed that they had not just detailed knowledge of the standard but also an understanding of the commercial implications certification would have for TeleCity.

The biggest benefit of dealing with Red Island, however, has been the knowledge transfer to our staff. While some companies would have been worried about losing repeat business due to the risk of knowledge transfer, Red Island have been happy to explain their procedures and train our teams across Europe to perform their own audits in the future. This open attitude and willingness to share knowledge and expertise has encouraged TeleCity to engage them across our other sites to support certification processes locally"



"As the largest of the three English unitary awarding bodies for general qualifications, and one of the UK's leading educational charities, securing the information that AQA holds, uses and processes is central to its mission. By providing the methodology and framework behind the ISMS, and assistance with its implementation, Red Island has played a vital role in AQA gaining ISO27001 certification across the full scope of the organisation and on all six sites. This success demonstrates AQA's commitment to best practice in the area of information security management, thereby assuring and continuously enhancing a high level of support for our exam centers and candidates.

Red Island has provided comprehensive support through a range of consultants with specialist skill sets. That support has been tied together by a positive approach to project management and a clear understanding of the appropriate expertise required for the various stages along the route to

certification, including assistance with development of methodology, documentation, implementation, training and third party audits. Combined with the assurance provided by the Red Island guarantee and the delivery of both phases of the project on time and within budget, I highly recommend Red Island's services and look forward to continuing our successful relationship.

Nick Hannant, Information Security Manager, AQA



The robust management of information security to ensure that information, in whatever form, is protected against losses of confidentiality, integrity and availability has always been critical to Domestic & General's business. Achieving ISO27001 certification allows us to demonstrate through independent audit just how comprehensive and appropriate our data protection systems are. This is essential for our business - both in our B2C and in our trade partner relationships - and will also aid in growing our third party outsource work.

We chose Red Island Consulting to assist us with the project because of their excellent track record and their outstanding client list. Our existing capability with data protection, linked to their guidance, gave us confidence from the very beginning of the project that we would be successful.

Commenting on the certification, John Pearmund, CEO, said: "This is a significant milestone for Domestic & General and ISO27001 certification will give further confidence to all our existing and potential customers that information security is fundamental to our various operations. "



SCC Data Centre Services has successfully gained certification to ISO/IEC 27001, the International Standard for Information Security. The certificate was awarded by Lloyd's Register Quality Assurance (LRQA), the world's leading accreditation body and marks the culmination of many months intensive work, focusing on the design, development and operational deployment of our information security policies and working practices.

"We are determined to operate an effective ISMS within Data Centre Services. Achieving this certification is more than compliance to a standard, it is demonstrating to our customers that one of their most valuable assets – Information – is kept confidential, that its integrity is accurate, and it is available when customers need it."

We engaged the services of security specialists Red Island Consulting due to their experience and 100% guarantee of success...they exceeded our expectations. Their business benefit approach to implementation and rapid understanding of our organisation enabled Red Island to project manage us to certification on time and on budget"

Mike Swain, European Professional Services Director, SCC

WTMS Ltd

Red Island were recommended to WTMS from another WPP Group company –Ogilvy & Mather who used them for their ISO27001 and ISO9001 programmes. We, WTMS, invited Red Island to work with us to help put together a Business Continuity Plan for the building in Paddington that we manage and which is shared with several other WPP Group companies.

In a difficult environment, which is always changing the Red Island consultants learnt and adapted to the ways we work very quickly. Their breadth and depth of knowledge enabled us to look with fresh eyes at alternative strategies and put together a comprehensive course of action for our plan. Some of the ways their consultant's work, the methods they adopt and the tools they use, has influenced me personally and I find myself working in a slightly different, but better organised manner.

When looking at doing further projects we would certainly want to work with Red Island again as they are committed to ensuring that whatever they do –they aim to exceed your expectation and your goals.

David King, WTMS Compliance Manager



I would personally like to thank Red Island and its team for a job well done. The Red Island lead consultant Neil Lunniss was a complete super star, he worked hard and was very articulate from start to finish, always available to help and advise our team. The combination of other members of Red Island enabled us to quickly grasp the techniques and processes needed to undergo changes to our company, tune other areas of our business, and give our team a good sanity check prior to phase 2.

The company has benefited enormously from undergoing this accreditation and working with Red Island. I would like to congratulate you on a job well done and your team of excellent individuals, without whom it would not have been possible.

I look forward to working with Red Island in the future.

Sean Thornber, Director, 3net Limited



We chose Red Island Consulting to assist us with this project for two reasons; They had extensive National Health/ ECN experience and they 100% guaranteed certification. It was obvious from the start they knew the Health sector inside out and this assisted us enormously. They were able to advise on issues outside of the scoped remit and the constant flow of information coming from their

consultants gives us the confidence that we will be able to maintain the standard internally now the project is completed.'

Gus Davidson, Director, Netcare UK



"Sysmex UK Ltd recently achieved ISO27001 certification in partnership with Red Island Consulting.

From the very first meeting Red Island guided our company on the right implementation path to a successful accreditation. They made the journey very easy and pain free. This was possible thanks to their extensive experience, patience and wonderful management.

I would urge any organisation wishing to pursue ISO27001 to contact Red Island, they are the best in the business".

Lindsay Renwick, IT Systems Manager, Sysmex UK Ltd



"Following our procurement process in order to find the best company and people to assist us through to ISO 27001 certification, we were delighted when Red Island Consulting met our criteria and agreed to work with us. We achieved certification in seven months with Red Island's help. Our consultant worked closely with us at all times and contact with him or the company was easy and always available. The company had a clear understanding of our needs and worked hard to pass on their skills so that we could manage independently after certification.

They quickly understood our independent and unique organisation and easily adapted to our culture and the way our healthcare business is managed. The staff we met and worked with were professional in their approach, knowledgeable and flexible and gave us the support we required without taking over which was without doubt the best approach for us. Benenden Hospital would willingly recommend Red Island Consulting and would have no hesitancy in using them again should the need arise"

Mrs Vicky Mason, Governance Manager, Benenden Hospital



LSG have achieved BS7799-2:2002 certification for all its business processes. The threat to personal and business information is significant and in ensuring that the scope of it's certification encompasses all processes, not just IT, the company recognises that effective information security is not just about firewalls and passwords. The robust management of information security ensures that information, in whatever form, is protected against losses of confidentiality, integrity and availability.

Commenting on the new certification, Simon Markey, MD of LSG, said: "This is a significant business achievement for LSG, it will help to reduce business risk to a minimum and ensure that information security is a top priority. "“Gaining BS7799/ISO27001 certification is critical to the future of LSG as customer information is at the heart of our business. We are the custodians of our business partners and customers data. This award provides powerful evidence that we make sure this information is

appropriately protected." ISO27001 certification is required by the Association for Payment Clearing Services (APACS) to demonstrate effective information security management. Gaining this certification will enable LSG to develop and bring to market new credit protection products. LSG worked closely with Red Island Consulting in preparing and delivering the BS7799 project and the subsequent transition to ISO27001.



"We think the project has been a great success and were delighted with Debra's (the consultant) work and Red Island as a whole. Debra was really able to understand the dynamics and unique environment that the growing business operates in, and the Quality system we have developed reflects that. I'll be happy to recommend Red Island to any Hutchison company!"

Amanda Miller-Client Services Director



Isis Telecommunications, a Vodafone company, has achieved certification to the international information security standard, ISO/IEC 27001:2005. Isis is a provider of telecoms expense management solutions to Vodafone UK and Vodafone Global Enterprise customers, and has chosen to measure its ongoing information security program against the ISO/IEC 27001:2005 standard's rigorous requirements.

Isis' MoBill Comms Manager and Spend Manager solutions enables businesses to manage and report on usage and spend across their entire communications estate, at multiple company levels and using multiple currencies. MoBill Call Manager is a complimentary solution aimed at allowing businesses to understand and control personal usage of business mobile devices. Personal usage of business devices is estimated to make up around 18% of a typical business' mobile phone spend.

"We are very proud to have achieved this standard" commented Simon Leak, IT Director at Isis. "Enabling our corporate customers to access and interact with their communications data via our telecoms expense management solutions means that we handle a lot of very sensitive information on their behalf. This certification shows not only our absolute commitment to information security but also demonstrates to our current and future customers that Isis is a committed and responsible partner to work with. To assist with the process we partnered with Red Island Consulting. They came with the best track record, most relevant sector experience and a straight forward approach that fit perfectly with our own company culture. Red Island's assistance proved indispensable and without them achieving ISO27001 certification would have been a far from straightforward proposition."