

Tokenless Authentication as a Fully Hosted Service

Signify helps organisations to secure their computer networks. We provide a secure alternative to passwords that safely enables remote access to systems and information by delivering two-factor authentication as an on-demand hosted service.



Signify Passcode OnDemand delivers tokenless two-factor authentication by turning any mobile phone or Blackberry® into an authentication device. Our service makes it easy to securely identify users by confirming that they have their phone or Blackberry with them and as a fully hosted service we ensure that the service works securely and reliably for you.

Passcode OnDemand is ideal for users who need secure remote access but either don't want to carry a token, or are infrequent users who may not look after a token as well as they look after their own phone.

What is *Signify Passcode OnDemand*?

Passcode OnDemand turns a user's personal mobile phone or Blackberry into a secure replacement for a password.

When they wish to log in, a one time passcode is sent to the user's mobile device in an SMS text or email message. The user reads the passcode from their phone, and enters it in conjunction with their secret PIN into the password field. By demonstrating that they have these two "factors" – a secret PIN and their phone, the user is securely identified.



Key benefits

Guaranteed Reliability:

- Distributed and resilient infrastructure
- SLA backed service

Proven Security:

- Infrastructure designed and managed with security in mind
- Secure web portal administration
- One time passcode sent directly to user's own mobile phone

Flexible to your requirements:

- Utilises end user's existing mobile phone
- Mix our token and tokenless services
- Variety of contract lengths
- Scales from 5 to 5000+ users

Quick to deploy:

- No physical token to deploy
- Compatible with all leading SSL VPNs, firewalls and web servers
- No new hardware or software required
- No training required

A Complete Managed Service

The successful deployment of two-factor authentication takes more than just technology; you also need to implement a framework of policy, procedures, logistics and user support. These are automated through key features of our service:

Authentication Infrastructure: Security and reliability is designed in and implemented across multiple data centres, to deliver and validate one time passcodes every time.

The Identity Management Centre (IMC): Manage all aspects of your service through our easy-to-use web portal. This portal gives you as much control and visibility of the service as if you ran the technology yourself.

End User Web Helpdesk: Our 24 x 7 self-service web helpdesk lets your users resolve their common problems such as forgotten PINs. This reduces your costs and improves the end user experience.

Passcode 'PreSend' Mode: This increases the reliability for users who may have intermittent SMS coverage. It makes your mobile phone or Blackberry work just like a token by pre-sending a new passcode to the user as soon as they use the previous passcode. It is ideal for users who don't want to wait for each passcode to arrive or who are often out of service coverage.

Want token based authentication for your more regular users? Combine *Passcode OnDemand* with our *RSA SecurID from Signify* service, making it easy for you to give each user the most appropriate form of authentication to match their working pattern and security privileges.

Included Features	
Authentication Device	Re-uses the existing mobile phone or Blackberry each user already carries No charge from Signify
Authentication Service	Annual service fee per user Unlimited passcodes by e-mail to Blackberry devices Passcodes by SMS called off from an organisation's bundle
Organisation Base Pack	IMC web portal for administration Telephone/e-mail support for administrators from our dedicated support team End user web helpdesk for automated resolution of end user issues
Optional Features	Bundles of SMS packs are shared amongst your users Discounts for multi-year contracts

Authorised partner:



The Secure Authentication Service

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