

Laying down the Law at Tughans Solicitors

How Policy Communicator Reduces the Risk of Non-Compliance

With over 100 years in service, Tughans Solicitors is one of the leading commercial law firms in Northern Ireland. Tughans have recently been assessed and registered as meeting with the requirements of ISO 9001 and have obtained the Law Society of Northern Ireland's Lexcel accreditation.

As part of Tughans' ethos of using the latest technology and information systems for communications, legal research and production of documents, it has added MetaCompliance Policy Communicator (MPC) from Baronscourt Technology to its quality management approach. As Solicitors, the company is well aware of the compliance demands facing companies and of the dangers associated with employee misuse of IT resources.

KEY DRIVERS for MPC

Corporate Ethics

Solicitors have professional obligations to abide by, which are laid out by The Law Society of Northern Ireland. The Law Society does this through its regulatory activities, which aim to maintain a strong professional culture.

Client Confidentiality

In recent years, the firm has been involved in a number of high-profile corporate transactions. The firm is frequently asked to advise on the Northern Irish aspects of multi-jurisdictional transactions. Thus, client confidentiality is paramount in Tughans.

Disaster Recovery

Tughans is working towards BS 7799, which is a standard that helps identify and minimize the range of threats to which information is regularly subjected. As with the majority of companies, Tughans has implemented protection such as firewalls from external threats. However, Tughans had not protected themselves from the biggest security vulnerability, their own employees.

Multi site

Tughans has established a formal link with William Fry Solicitors, Dublin with the aim of providing a seamless All-Ireland legal service to clients with interests in both jurisdictions. With lawyers and partners working from different locations, getting agreement and rolling-out new policies proved cumbersome and ineffective.

THE SOLUTION

Running over all major computer networks and operating systems, MetaCompliance Policy Communicator is a software solution that directly deals with the issues surrounding the communication, deployment and affirmation of company policies and information to the employee.

It allowed Tughans to communicate key messages to one individual or groups of

employees. The automatic logging and reporting capability provided documented back up in the event of litigation.

THE BENEFITS

Efficiency: Time and money saved in enhanced policy communication.

Enforcement: Employees cannot use systems until they abide by related policy.

Protection: Automatically records of Users Acceptance /Disagreement with Policies

Proactive: Shapes employee behaviour thus ensuring compliance

One of the principle reasons that traditional approaches to policy management struggle to achieve the desired level of compliance is that they are too passive – they fail to enforce the policy.

BARONSCOURT TECHNOLOGY®

Baronscourt Technology® provides its customers with software-based solutions that assist in controlling their IT infrastructure for the purposes of compliance or greater user efficiency. The company has created its MetaCompliance suite of software that includes Document & Records Management, Email Archiving, Information Lifecycle Management and MetaCompliance Policy Communicator.

For further information:

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"MPC is an essential Policy Enforcement tool in today's world of increasing computer misuse and subsequent litigation. MPC simply proves your case."

David Marley, IT Manager,
Tughans

